

Improving Administration Through the Use of Biometrics

- ◆ Selection Process 1993
- ◆ Implementation
- ◆ Training
- ◆ Pitfalls Encountered
- ◆ Implementation Success
- ◆ Adoption by City of New York
- ◆ Q & A



1

Selection Process 1993

- ◆ Manual Timekeeping Records Fraud
- ◆ Card Administration Headache
- ◆ Deciding Security & Time & Attendance to be combined
- ◆ Choosing Time & Attendance Application
- ◆ Procurement Hurdles - (What is Biometrics?)

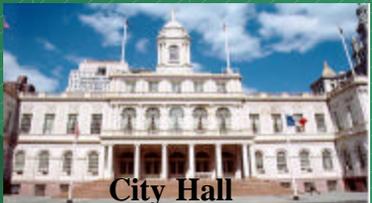


Municipal Building

2

Implementation

- ◆ **Union Sit-down**
- ◆ **Professional vs. Support + Staff**
- ◆ **Individual Registration**
- ◆ **Later Add-on of Our Satellite Borough Offices**

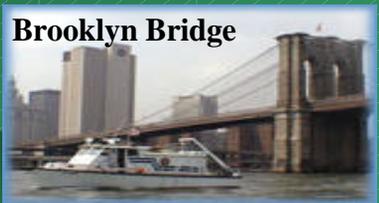


City Hall

3

Training

- ◆ **High Acceptance Score Setting at First**
- ◆ **Reviewing Scores of Individuals and Re-training**



Brooklyn Bridge

4

Pitfalls Encountered

- ◆ **Complaint of Device Not Working Properly**
- ◆ **LAN/WAN Time is Reader Time**
- ◆ **Daisy Chain vs. Home Run Installation**



Stone Street

5

Implementation Success

- ◆ **Improvement of Record Accuracy**
- ◆ **Fewer Staff Involved in Timekeeping Process**
- ◆ **High-Tech Appearance**



Yankee Stadium

6

Adoption by City of New York

- ◆ Chosen as the 'Device of Choice' for Every Agency



Madison Square Garden

7

Q & A



8